

Terms of Use of the BLANC & FISCHER Group* for the Exchange of Electronic Business Documents via the Electronic Supplier Portal

* The BLANC & FISCHER Group includes the subgroups Blanc & Fischer Familienholding, E.G.O. Group, BLANCO Group, B.PRO Group, BLANC und FISCHER Services Group – as of: 11.12.2025

(as of: December 2025)

1. Scope of Application

The BLANC & FISCHER Group or its companies (hereinafter referred to as "B&F") jointly use an electronic supplier portal operated by Onventis GmbH – Onventis Cloud Procurement Network – (hereinafter referred to as "Supplier Portal") under the domain [<https://supplier.onventis.com/>]. Various purchasing transactions in the context of indirect procurement are processed with the respective suppliers via this portal. The following terms of use govern the processing of the purchasing transactions listed below between B&F and the supplier via the supplier portal:

- Viewing of orders,
- Electronic recording of orders and order confirmations as well as performance recording,
- Import of catalogs and use of these.

The terms of use apply in the respective current version published on the corresponding homepage

EGO: <http://www.egoproducts.com/de/mein-ego/lieferantenplattform/>

BLANCO Professional: <https://www.bpro-solutions.com/de/rechtliches>

BLANCO: <https://www.blanco.com/de-de/unternehmen/unternehmensphilosophie/unsere-lieferanten/>

for the electronic processing of the respective purchasing transactions via the supplier portal. The supplier's terms and conditions do not apply. B&F will notify the supplier of changes to these terms of use in writing or in electronic form.

2. Registration and Login

- 2.1 If the supplier does not have its own company account in the supplier portal, it will receive a link transmitted by email from B&F. Via this link, the supplier can register in the supplier portal under the conditions valid there.
- 2.2 The supplier guarantees the correctness and completeness of the supplier data and personal data provided by it during registration.
- 2.3 The supplier has no right to registration and inclusion in the supplier portal or to use the supplier portal.
- 2.4 After successful registration, the processing of the above-mentioned purchasing transactions between B&F and the supplier can take place via the supplier portal.

3. Use of the Supplier Portal

- 3.1 The use of the supplier portal is free of charge for the supplier in relation to B&F. The expenses incurred by the supplier in the context of use, in particular those for internet use, self-administration as well as the acquisition of suitable hardware and software, will not be reimbursed by B&F. Furthermore, the supplier's use of the supplier portal is subject to the General Terms and Conditions of Use and Business of Onventis GmbH and/or other conditions agreed between the parties.
- 3.2 If system-generated emails are sent in the context of communication between B&F and the supplier, the supplier must ensure that the receipt of emails at the email address specified by it is possible.
- 3.3 The supplier is also obliged to ensure that unauthorized third parties do not gain access to the supplier portal. The supplier is liable for damages suffered by B&F as a result of access by unauthorized third parties, unless it is not responsible for the access by unauthorized third parties. The burden of proof lies with the supplier. As soon as the supplier becomes aware of access by unauthorized third parties, it is obliged to immediately notify the responsible purchaser at B&F by email and to take all further steps to restore proper and secure access to the supplier portal.
- 3.4 The misuse and/or circumvention of security precautions of the supplier portal as well as all activities that could lead to the destruction or manipulation of databases or IT systems of B&F by the supplier or third parties must be refrained from. In particular, the supplier must refrain from any attempt to view data of other suppliers that is not generally accessible in this supplier portal or to execute applications on or in the supplier portal itself. Access to the supplier portal is only permitted within the framework of the agreed conditions.

4. Warranty and Liability

- 4.1 The supplier portal is operated by Onventis GmbH with due care. B&F is not liable for the availability or functionality of the supplier portal. The error-free nature and accuracy of the information and/or documents contained in this supplier portal cannot be guaranteed. The information and/or documents provided by B&F are non-binding and subject to change at any time.
- 4.2 In the case of property and financial damages caused by its negligence, B&F and its vicarious agents are only liable in the event of a breach of an essential contractual obligation, but limited in amount to the damages foreseeable at the time of conclusion of the contract and typical for the contract; essential

contractual obligations are those whose fulfillment shapes the contract and on which the supplier can rely.

- 4.3 In the case of damages caused by B&F in any other way, B&F is liable for intent and gross negligence, also of its vicarious agents, in accordance with legal provisions. The same applies to damages resulting from injury to life, body or health.
- 4.4 B&F is only liable for the loss of the supplier's data by B&F to the extent that this would also have been avoidable through appropriate precautionary measures.
- 4.5 In particular, freedom from viruses cannot be guaranteed. Before downloading documents, the supplier must therefore ensure appropriate security measures and virus scanners. The downloading or other receipt of documents when using the supplier portal is at the user's own risk.
- 4.6 If the supplier portal refers to websites operated by third parties, B&F assumes no liability for their content.
- 4.7 B&F assumes no liability for the supplier and personal data and/or documents transmitted by the supplier.

5. Conclusion of Contract

- 5.1 The inclusion of a supplier in the supplier portal does not create an obligation for B&F to conclude a contract with a supplier.
- 5.2 For the formation, content and conditions of the legal transactions processed via the supplier portal, the contractual agreements made between B&F and the supplier (e.g. framework agreements, basic agreements, purchasing conditions of the respective B&F company) in their respective current version apply in principle, unless deviating agreements are made in writing.

6. Deletion of Registration

- 6.1 B&F has the right to delete already registered and included suppliers from the supplier portal without giving reasons and to block access to it. B&F also has the right to discontinue the processing of the aforementioned purchasing transactions as such via the supplier portal at any time.
- 6.2 If B&F exercises its right to delete or the processing via the supplier portal is discontinued as such, B&F will block the supplier's access. In addition, B&F will delete the supplier's personal data within a reasonable period of time, provided that these are no longer required for the processing of business transactions. This only applies insofar as the deletion is not opposed by conflicting legal retention obligations.
- 6.3 Suppliers can request the blocking of access and the deletion of personal data at any time and without giving reasons by email to the responsible purchaser. The deletion of personal data will take place within a reasonable period, provided that this does not conflict with the processing of ongoing business relationships and provided that no conflicting legal retention obligations apply. A request for blocking of access and deletion of personal data must be sent to the responsible purchaser by email.

7. Copyright

- 7.1 The content of B&F (in particular images, graphics and drawings) in the supplier portal are protected by copyright and other protective laws and may not be copied, distributed, modified or made accessible to third parties.
- 7.2 B&F grants the supplier the simple, revocable and non-transferable right to use the content of the supplier portal only to the extent and for as long as this is necessary for the lawful use of the supplier portal. If a specific scope of use is not agreed, the right of use exists to the extent that it corresponds to the purpose pursued by B&F.
- 7.3 In the context of using the supplier portal, the supplier must observe all intellectual property rights of B&F and third parties, in particular copyright, name and trademark rights, brand names and logos. B&F does not guarantee that the content is free of third-party rights.

8. Data Protection

- 8.1 For registration and access to the supplier portal, it is necessary to collect, process and use the supplier's personal data. The protection of personal data such as name, address, telephone number and email address, but also all other information and data entrusted to B&F, is a very important concern for B&F. All data made available to B&F will generally be treated confidentially by B&F and processed in accordance with the applicable legal provisions, in particular the European General Data Protection Regulation (GDPR) and the Federal Data Protection Act (BDSG).

- 8.2 Our data protection notices can be found here:

B&F: <https://www.blanc-fischer.com/datenschutz>

EGO: <http://www.egoproducts.com/de/impressum-datenschutz/>

BLANCO Professional: <https://www.bpro-solutions.com/de/rechtliches>

BLANCO: <https://www.blanco.com/de-de/dataprotection-imprint/>

9. Confidentiality

- 9.1 The supplier undertakes to treat the information provided by B&F at any time or in any manner or made available via the supplier portal, in particular documents and materials (hereinafter referred to as "Confidential Information"), strictly confidential and neither directly nor indirectly, in whole or in part, in any form to evaluate economically or in terms of protection law or to pass on to third parties, unless B&F has previously given written permission to do so. The supplier takes all reasonable precautions to ensure confidentiality.
- 9.2 The supplier will only disclose the Confidential Information to its employees to the extent that this is necessary for the use of the supplier portal or for the processing of business relationships with B&F. The supplier guarantees that any persons, in particular administrators and users of the supplier portal, who have received Confidential Information from it will fully comply with this confidentiality obligation.

- 9.3 If Confidential Information that the supplier has received or recorded in written or otherwise tangible form is no longer required for the use of the supplier portal or for the processing of business transactions with B&F, the supplier must return them without special request together with all copies of any form or storage immediately or - if this is not reasonable for it - to destroy the corresponding data carriers. It must confirm this in writing upon written request. Furthermore, B&F can request return at any time.
- 9.4 If the supplier becomes aware that Confidential Information has come into the possession of an unauthorized third party or has been lost, it will immediately inform B&F of this in writing.
- 9.5 The confidentiality obligation applies until B&F releases the supplier from the confidentiality obligation or the Confidential Information become generally known in some other way.

10. Final Provisions

- 10.1. The use of the supplier portal is not aimed at consumers. These terms of use therefore only apply to entrepreneurs within the meaning of § 14 BGB. General terms and conditions of the supplier that conflict with or supplement these terms of use shall not apply, even if their inclusion has not been expressly objected to.
- 10.2. Should a provision of these terms of use be or become invalid or unenforceable, the remaining content of the terms of use shall not be affected thereby. In this case, a valid and enforceable provision that comes closest to the economic purpose of the affected provision shall take the place of the invalid or unenforceable provision. This also applies if a gap becomes apparent in the processing of the terms of use.
- 10.3. German law applies to these terms of use to the exclusion of the norms of private international law and the UN Convention on Contracts for the International Sale of Goods. The exclusive place of jurisdiction for any disputes in connection with these terms of use is at the registered office of B&F.